

# CORRESPONDENT LENDING Announcement

## 25-010: User Management

Date: 08/27/2025  
Programs: Merchants Premium Program

Correspondent Admins now have access to the User Management function in the TPO Portal. The [Job Aid: User Management](#) can be found in the Resource Center. [TPO Resource Center - Merchants Bank](#)

Please note, continue to provide Merchants with the [TPO Portal Notification Setup Form](#) to receive emailed system notifications. Please send the completed fillable form to [mpp-support@bankmerchants.com](mailto:mpp-support@bankmerchants.com).

If you do not receive an email with instructions, please contact [mpp-support@bankmerchants.com](mailto:mpp-support@bankmerchants.com) to have an Admin designated for your company.

### For Questions

If you have any questions regarding any information in this announcement, please contact your Merchants Account Executive or Client Manager.

**ADDRESS** 410 Monon Blvd., Carmel, IN 46032 | **WEB** [www.bankmerchants.com](http://www.bankmerchants.com)

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